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Quality Management and Information Security Policy

Scope

Design, development, and production of advanced technological products, including electronic boards, touch screens, digital payment solutions, and cutting-edge software platforms for data transfer, telemetry analysis, and the optimization of human-machine interaction.

Commitment to Excellence in Quality and Information Security

N-and is committed to establishing itself as a leader in the development of cutting-edge products and software platforms that empower businesses and transform human-machine interaction. We uphold the highest standards of quality and information security, ensuring our processes align with the stringent requirements of ISO 9001:2015 and ISO 27001:2022.

Core Principles

- Customer-Centric Approach – We cultivate enduring relationships with our customers based on transparency and collaboration, ensuring a deep understanding of their specific needs and delivering prompt, effective solutions that consistently exceed expectations.
- Commitment to Continuous Improvement – We maintain exceptional quality standards through systematic performance monitoring, customer satisfaction assessments, and proactive identification of improvement opportunities.
- Regulatory Compliance and Risk Management – We adhere strictly to all applicable legal, regulatory, and contractual obligations, including commitments to stakeholders, while proactively identifying and mitigating risks affecting business continuity, product quality, and information security.
- Information Security and Data Protection – We safeguard the confidentiality, integrity, and availability of information assets by implementing robust security controls, comprehensive cybersecurity strategies, and a risk-based approach to decision-making.
- Technological Innovation and Excellence – We leverage cutting-edge technologies to drive business success, continuously monitoring and mitigating risks that may hinder our corporate objectives.
- Employee Engagement and Professional Development – We foster a highly skilled and security-conscious workforce through ongoing

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education, training programs, and awareness initiatives that reinforce best practices in quality management and information security.

- Strategic Supplier Collaboration – We prioritize partnerships with suppliers who demonstrate a steadfast commitment to the continuous improvement of their products and services, ensuring alignment with our rigorous quality and security standards.
- Optimization of Processes and Technological Infrastructure – We pursue the ongoing enhancement of our systems, equipment, and quality management frameworks to strengthen both operational efficiency and security resilience.
- Internal Audits and Policy Review – We conduct rigorous internal audits to verify compliance with our Quality and Information Security Management System, ensuring all requirements are effectively maintained and continually improved. Executive leadership periodically reviews this policy, objectives, and associated implementation programs to guarantee continued relevance and effectiveness.

Governance and Organizational Commitment

The Management demonstrates unwavering leadership and commitment to the implementation of quality and security standards by ensuring that this policy:

- Is fully endorsed and upheld at every level of the organization.
- Is clearly communicated, understood, and systematically enforced across the company.
- Is readily accessible to all relevant stakeholders and prominently displayed within corporate facilities.
- Is subject to periodic review and refinement to adapt to evolving business, regulatory, and technological landscapes.

Every individual within the organization is responsible for contributing to the achievement of our quality and security objectives. Executive leadership provides all necessary resources—both human and technological—while fostering a corporate culture rooted in ethics, collaboration, and an uncompromising commitment to excellence.

CEO

DocuSigned by:
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